

WHAT TO DO WHEN AND WHERE

PRODUCT ISSUES	FULL DENTURE	IMMEDIATE DENTURE	VALPLAST/ TCS/ COMBO	METAL PARTIAL	STAYPLATE/ FLIPPER
NOT FITTING WELL	Stage: Delivery Grind under the denture and take a reline impression with bite.	Stage: Delivery New impression to start over.	Stage: Delivery Take 2 new impressions. We will try to adjust to make it fit on 1st cast model (cast model will be damaged during adjustment). If it is not possible, we will use the 2nd cast model to make new waxing.	Stage: Delivery Take 2 new impressions. We will try to adjust to make it fit on 1st cast model (cast model will be damaged during adjustment). If it is not possible, we will use the 2nd cast model to make new metal framework.	Stage: Delivery New impression to start over.
LOOSE POOR RETENTION NO UNDERCUT	Stage: Wax Rim Need wash imp. with bite. Stage: Teeth Try In Finish as is and reline will be arranged in the future. Stage: Delivery Take reline impression.	Stage: Delivery Reline at chairside.	Stage: Framework 360SDM doesn't design the clasps at try in stage. We will add clasps when we process to finish. Stage: Delivery Take a new imp. with dimple and switch to traditional partial.	Stage: Framework Create undercut and take new impression. Stage: Delivery Adjust metal clasps at chairside, if not working, start over with new impression.	Stage: Delivery Adjust wire clasps.
OPEN OR INCORRECT BITE	Stage: Teeth Try In Remove teeth from wax and take new bite. Stage: Delivery Grind occlusion where it is touching. Then under the denture, take reline and bite at the same time.	Stage: Teeth Try In Remove teeth from wax and take new bite. Stage: Delivery Grind occlusion where it is touching. Then under the denture, take reline and bite at the same time, or new impression to start over.	Stage: Teeth Try In Remove teeth from wax and take new bite. Stage: Delivery Grind occlusion where it is touching and take a pick up imp. Then take another new imp. Provide the lab with a new bite and opposing.	Stage: Teeth Try In Remove teeth from wax and take new bite. Stage: Delivery Grind occlusion where it is touching and take a new imp. w/o the partial. Provide the lab with a new bite and opposing.	Stage: Delivery Grind occlusion where it is touching and take a pick up impression. Provide the lab with a new bite and opposing.
BROKEN	Stage: Delivery If clean break: Send back denture only. If not clean break: Send a new impression to restart.	Stage: Delivery If clean break: Send back denture only. If not clean break: Send a new impression to restart.	New impression to start over.	New impression to start over.	Stage: Delivery If clean break: Send back denture only. If not clean break: Send a new impression to restart.
FRAMEWORK DOES NOT FIT			Stage: Framework Need new impression to make new metal framework.	Stage: Framework Need new impression to make new metal framework.	